

**WARRANTY CERTIFICATE FOR SOLID-COLOURED KRION® MATERIALS
FITTED OUTDOORS**

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KRION® Solid Surface is a cutting-edge material that complies with all the required quality criteria and standards relating to solid surfaces. It is made in a rigorously controlled manufacturing process. The quality of KRION® is monitored throughout the whole production process as per the quality management requirements of the ISO 9001 standard, the environmental management requirements of the ISO 14001 standard and, above all, those established by KRION® Solid Surface. KRION® for outdoor use is sold in the form of KRION® sheets. In the event of a problem of any kind during the period of validity of this warranty, please read this document carefully.

COVER

When KRION® is used outdoors, it can be affected by important factors not attributable to the material itself. As a result, this warranty only covers KRION® that is used outdoors when it has been handled by a GOLD or PLATINUM-level KRION ASSOCIATE FABRICATOR, since these specialists have the infrastructure, experience and necessary knowhow to carry out projects that take into account the above factors in such a way that the latter do not affect the KRION®.

KRION SOLID SURFACE S.A. provides the following limited warranty for KRION® materials used to make end products installed outdoors. This warranty is applicable worldwide, with the pertinent national legislation prevailing in all cases. At its discretion, the company will **solely and exclusively** repair or replace the KRION® materials free of charge under the following terms and conditions, providing that they have been fabricated and fitted by a GOLD or PLATINUM-level **KRION ASSOCIATE FABRICATOR** who holds this level at the time of the fabrication. This warranty covers the Snow Series, Colors Series, Colors+ Series, and Light Series

TERMS & CONDITIONS

1.- This point contains the terms and conditions of the warranty covering KRION® materials in the event of manufacturing defects.

KRION SOLID SURFACE S.A. provides a 10-year limited warranty for KRION® materials (sheets) used to make end products. This limited warranty covers the repair or replacement of manufacturing defects in the KRION® materials free of charge, at the manufacturer's discretion, providing that the KRION® was fabricated and fitted by a GOLD or PLATINUM-level **KRION ASSOCIATE FABRICATOR**.

All the said installed fittings and/or products made of KRION® must have been manufactured and installed in accordance with the Fabricator's Manual. This warranty shall apply from the date on which the product was first fitted. Unless there is evidence to the contrary, this date shall be that shown on the end customer's sale invoice.

2.- Our limited warranty for **KRION® materials** does not cover defects, damage or mistakes made by the fitter, user or any other person in the following cases:

- Damage caused during the transportation process.
- Damage or defects caused by a faulty design.
- KRION® used in saunas, steam baths or as flooring.
- Damage or defects due to faulty fabrication.
- If adhesives by other manufacturers were used in the fabrication process.
- A faulty installation process or non-compliance with the instructions in the Technical Notes, Fabricator's Manual and Sales Guides drafted by KRION SOLID SURFACE S.A.
- KRION® not located in the original place where it was fitted.
- Damage caused by optional equipment not supplied by KRION SOLID SURFACE S.A.
- Modifications made subsequent to the installation of the end product for any reason which were not authorized by KRION SOLID SURFACE S.A. (Including those made in order to comply with Local Legislation).
- Negligent use and/or misuse, whether physical, chemical or mechanical.
- Residential or commercial use, improper or insufficient maintenance and care, and marks caused by normal wear and tear to the materials.
- KRION® materials can be subject to a certain amount of wear and tear or marks during normal use. This is not deemed to be a defect.
- Extreme heat as a result of insufficient insulation or temperatures of over 75°C for prolonged periods of time.
- Boiled liquids spilled onto it, without running cold water at the same time.
- Colour changes in KRION® materials of less than the ΔE shown in the KRION® Technical Note on Resistance to UV Rays.
- Uneven exposure to climatic conditions.
- Acts of God (lightning, earthquakes, floods, hail etc.).
- Fires.
- Force majeure. Wars, vandalism.

3.- KRION® materials are highly stable when exposed to sunlight. Even so, with the passage of the years, there can be a slight change in colour. Changes in colour are measured in ΔE units, as specified in the *KRION® Technical Note on Resistance to UV Rays*. For colours included in the collection for façades, KRION SOLID SURFACE S.A. guarantees that no signs of delamination, flaking or lumps shall appear during the 20 years following the material's initial installation. These colours are described in the *Technical Note on Colours in the Collection for Façades*.

4.- The manufacturer's liability is limited to the repair or replacement, free of charge and at the manufacturer's discretion, of manufacturing defects in the KRION® materials, excluding any handling, fabricating, replacement or installation costs. If KRION SOLID SURFACE S.A. deems that it is not able to repair or replace the faulty KRION® covered by this warranty, it shall be solely liable for returning the original amount paid for the said material. The owner shall accept any additional bonding joints or slight colour variations that might be necessary as a result of the repair process. This warranty shall not cover the cost of any required work prior or subsequent to the repair, replacement or maintenance of the KRION® because easy access to its different parts has not been envisaged.

5.- This warranty only covers KRION® materials (*KRION® sheets*). The adhesive used to bond the KRION®, and the related assembly system and installation process are not covered by it.

6.- Under no circumstances shall this warranty cover possible direct or indirect damage to persons or things that is not attributable to manufacturing defects in the KRION®. If faulty KRION® has been fabricated or fitted, any financial compensation shall be excluded unless the express written authorization of KRION SOLID SURFACE S.A. has been given. Neither shall this warranty cover losses of commercial profits, the interruption of business activities, or any other loss, whether or not it is the outcome of a manufacturing defect by KRION SOLID SURFACE S.A. and even if KRION SOLID SURFACE S.A. was warned of the possibility of such damage. KRION SOLID SURFACE S.A. cannot be held liable for the choice of KRION® materials, related design, and engineering calculations needed to carry out projects.

7.- Marketing samples of KRION® materials that you may have seen before buying the product are only representative. They are not an exact replica of what will be fitted. Slight variations in colour and shade are common with solid surfaces. This does not affect the performance of the product and neither can it be deemed to be a defect.

8.- Claims for and the notification of possible defects must be made in the store where the materials were purchased within a maximum of two months of their appearance by presenting the warranty and proof of purchase. If you are unable to contact the store where it was purchased, you should contact any official distributor, a KRION ASSOCIATE FABRICATOR or, in the final instance, KRION SOLID SURFACE S.A.

9.- If a repair or replacement is made under this warranty, the period of validity of the said warranty shall continue from the original installation date and not from the date of the repair or replacement.

10.- KRION SOLID SURFACE S.A. is the only authorized body able to certify and confirm fabricators as being **KRION ASSOCIATE FABRICATOR**.

LEGAL FRAMEWORK

This certificate, together with the sales invoice, is the only valid warranty given by KRION SOLID SURFACE S.A. for KRION® materials used in all fittings installed as from 01/01/2016. No amendment to the warranty shall be accepted. In the event of a dispute in the interpretation and/or application of this warranty, the Law Courts of Vila-real (Castellón, SPAIN) shall be the only competent body for its legal settlement.